



## WASHINGTON STATE UNIVERSITY LIBRARIES

# STATS-AT-A-GLANCE

### FACILITIES

<b>Libraries</b>	<b>8</b>
Energy	1
Pullman	3
Spokane	2
Tri-Cities	1
Vancouver	1
<b>Open Hours per Week</b>	<b>617</b>
Energy	45
Pullman	277
Spokane	161
Tri-Cities	67
Vancouver	67
<b>Public Computers</b>	<b>378</b>
Energy	1
Pullman	265
Spokane	64
Tri-Cities	12
Vancouver	36
<b>Seats</b>	<b>2,799</b>
Energy	15
Pullman	2,313
Spokane	198
Tri-Cities	134
Vancouver	139
<b>Group Study Rooms</b>	<b>33</b>
Pullman	25
Spokane	4
Vancouver	4

### RESEARCH MATERIALS

<b>Print Volumes</b>	<b>2,266,616</b>
Energy	14,464
Pullman	2,159,456
Spokane	19,366
Tri-Cities	37,604
Vancouver	35,726
<b>E-Books</b>	<b>253,398</b>
<b>Online Journal Titles</b>	<b>59,870</b>
<b>Online Databases</b>	<b>171</b>
<b>Media Items</b>	<b>56,522</b>
Pullman	54,841
Spokane	21
Tri-Cities	198
Vancouver	1,462
<b>CDs and DVDs</b>	<b>19,071</b>
Pullman	18,151
Spokane	3
Tri-Cities	2
Vancouver	915
<b>Microforms</b>	<b>4,287,871</b>
Energy	4,450
Pullman	3,971,318
Spokane	2,803
Tri-Cities	309,300
Vancouver	99
<b>Government Docs</b>	<b>449,852</b>
Print	340,159
Online	109,693

### RESOURCE & SERVICE USAGE 2011-2012

**Pullman Library Visits** 3,262 daily avg | **1,193,729**

**Pullman Website Visits** 6,376 daily avg | **2,333,575**

**Articles Downloaded** 5,526 daily avg | **2,022,603**

**Database Sessions** 13,249 daily avg | **4,848,968**

<b>Print Course Reserves Uses</b>	<b>11,966</b>
Energy	29
Pullman	6,241
Spokane	2,815
Tri-Cities	1,434
Vancouver	1,447

<b>Items Checked Out</b>	<b>242,540</b>
Energy	60
Pullman	9 per student, faculty, staff   217,688
Spokane	5 per student, faculty, staff   7,384
Tri-Cities	5 per student, faculty, staff   6,262
Vancouver	4 per student, faculty, staff   11,146

<b>Items Lent to Other Institutions</b>	<b>54,511</b>
Energy	148
Pullman	44,905
Spokane	3,718
Vancouver	5,740

<b>Items Borrowed from Other Institutions</b>	<b>54,934</b>
Energy	12
Pullman	45,584
Spokane	2,853
Tri-Cities	767
Vancouver	5,718

<b>Reference Transactions</b>	<b>23,072</b>
Energy	782
Pullman	15,485
Spokane	1,081
Tri-Cities	1,825
Vancouver	3,899

<b>Library Instruction Sessions</b>	<b>1,036</b>
Energy	3
Pullman	878
Spokane	72
Vancouver	83

<b>Library Instruction Participants</b>	<b>35,942</b>
Energy	40
Pullman	32,252
Spokane	1,414
Vancouver	2,236



SEARCH IIT



## COMMITMENT TO LIBRARY USERS

### *We connect students with the libraries.*

Hundreds of freshmen participate in the summer Alive! Orientation Program; we offer outreach to Athletics and Residence Life; and beginning-of-the-semester programs help students find us before the big research deadlines hit.

### *We maintain an active social media presence.*

Do you want to keep up on the latest events and happenings at WSU Libraries? You can reach us on Facebook ([www.facebook.com/HollandTerrellLibraries](http://www.facebook.com/HollandTerrellLibraries)) and Twitter ([twitter.com/WSULibraries](http://twitter.com/WSULibraries)).

### *We recognize the value of library supporters.*

The Library Excellence Award is given to faculty champions of the libraries who increase our presence within the campus community. We also deeply appreciate the support of our Friends of the Library, as well as the ongoing class gifts made by WSU Golden and Diamond grads.

### *We care about what you think.*

Our continuous assessments, such as LibQual, enable us to understand your needs and make useful changes, like providing more group study spaces, technologically equipped classrooms, and laptop checkout.

### *We support open access initiatives.*

Our open access efforts include the university's digital repository, Research Exchange, Open Access Week events, and our ongoing efforts to inform researchers about scholarly communication and open access opportunities.

### *We help you finish your projects.*

Get help with your research projects from wherever your computer is. The Libraries offer research help (<http://libraries.wsu.edu/ask>) through email, SMS, and IM. In addition, our partnership with Cougar Copies provides library users with easily accessible photocopying and printing, including wireless printing through Coug Prints.

### *We encourage campus-wide partnerships.*

The libraries' academic partners include: English Composition, Roots of Contemporary Issues, WSU Online, the Common Reading Program, and Freshman Year Focus.

### *We provide free and convenient access to a wide universe of library materials.*

Through innovative buying arrangements (purchase on demand and demand-driven acquisitions e-books pilot project), as well as consortial participation (Orbis Cascade Alliance and Greater Western Library Alliance), we provide users with access to millions of different publications, documents, films, audio recordings, and more.

### *We remain on the cutting edge.*

Memberships keep us focused on the most up-to-date practices and trends and include the Association of Research Libraries, the Federal Depository Library Program (since 1907), the National Network of Libraries of Medicine, and the Northwest Digital Archives.