

Assessment Team Goals for 2010/2011

Category:	Goal:	Success Will Mean:	Library Goals:	WSU Strategic Goals:	Status:
Planning and Reporting	Draft and adopt goals for 2011	drafting and adopting goals for 2012 by the end of the 2011 calendar year	I, IV	IV	Complete
	Create an annual report of assessment activities	the creation of a report that summaries activities of the assessment team, as well as progress toward meeting team goals	I, III, IV	I, IV	
	Conduct a seating count	counting all the seating available at the six Pullman campus libraries including classrooms	II	II	
	Create and disseminate annual state of the libraries report in concert with the Data Officer	the continued creation of an annual report distributed annually	I, IV	III, IV	
Infrastructure	Create an assessment plan	the creation of a document outlining planned assessment activities for projects identified as core to the libraries	I, II, IV	I, IV	In process
	Establish timelines or routines for collecting and establishing data	identifying data that is routinely collected, and establishing timelines for data collection and dissemination	I, IV	IV	
	Define core measures	the identification of methods to measure outcomes	I, II, III, IV	I, II, IV	
	Develop a culture of continuous assessment	the creation of an infrastructure that enables library employees to conduct spontaneous less formal assessment through access to key library data (A.K.A. Agile Assessment)	I, II, III, IV	I, II, IV	In process
Enhance Access to Data	Set up and generate a core set of quarterly web statistics	identifying core web statistics of relevance to the assessment team, and generating a quarterly report accessible to all on the Assessment website	I, II, III, IV	IV	In process
	Enhance the availability of library statistics and access to historical data	creating one location where access to LibQual data, web statistics, use statistics, etc. are available in a digestible format	I, II, III, IV	IV	In process
Team Member Professional Development	Foster opportunities for Assessment Team members to develop necessary assessment skills	creating at least 5 opportunities for participation by team members	I, II, IV	IV	Complete
	Promote opportunities for	announcements for at least 10 assessment	I, IV	I	Complete

Demonstrate Library Value	team members to learn about assessment	professional development opportunities will be made available through the assessment team listserv			
	Develop systems to collect data on individual user behavior, while maintaining privacy	developing at least one systematic approach to collecting information on library users that can be integrated with information from other institutional sources to assist in clarifying the value the library provides for the university community	I, II, IV	I, II, III, IV	
	Engage in higher education accreditation process	the creation of a map of library relevance to individual departments focused on the integration of library services into programs	I, II, III, IV	I, II, III, IV	
	Document and augment library advancement of student experiences, attitudes, and perceptions of quality	identifying a cohort of students who have had frequent access to information research instruction, and conducting a survey soliciting their perspectives on the impact the libraries have had on their academic and workforce success	I, IV	I, II, III, IV	In process
	Demonstrate the impact of library services on retention of students	identifying at least 2 measures for analysis that aim to demonstrate the impact of library services on retention of students	I, III, IV	I, II, III, IV	
Ongoing Projects	Gather and report on librarian productivity in Categories 2 and 3	the creation of a list of activities demonstrating the contributions of the library faculty to the library and WSU community	I, II, IV	III, IV	
	Complete "We Hear you" project	getting posters made and distributed	I	II, III, IV	Complete
	Complete "Benchmarking" project	the creation and distribution of an updated report incorporating new data	I, IV	I, IV	Complete
	Complete the Library Fact Sheet	the creation of a one page document highlighting key statistics of the WSU Pullman Libraries	I, III	I, IV	Complete
	Complete "Assessment Plan Environmental Scan" project	the creation and distribution of a report recommending the format and items to consider in drafting an assessment plan for the libraries	I, II, IV	I, IV	Complete