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**Education:**

State University of New York at Buffalo  
School of Informatics  
Department of Library & Information Studies  
Master of Library Studies

College at Brockport, the State University of New York  
Department of English  
Bachelor of Science, English Literature

Monroe Community College  
Associate of Applied Science, Liberal Arts

**Library Experience:**

**August 2010 – present: *Assessment Team Leader***

- Washington State University Holland & Terrell Libraries, Washington State University, Pullman, WA
- Established Assessment Team, developed charge, goals, project based workflow
  - Enhanced statistical availability of library data, established cycles of reporting
  - Developed Assessment Team web presence, connected team documents, projects, strategic materials, and data <http://www.wsulibs.wsu.edu/assessment/>
  - Developed systematic approach for capturing instruction session data enabling enhanced accounting of students reached
  - Partnered with Office of Assessment of Teaching and Learning, providing baseline Information Literacy assessments for accreditation reporting
  - Foster culture of assessment through leadership, and project management

**June 2006 – present: *Instructional Design Librarian***

- Washington State University Holland & Terrell Libraries, Washington State University, Pullman, WA
- Steering Committee Member, responsible for student learning outcomes and assessment
  - Designed homegrown LMS delivering instruction to over 12,000 students in four years
    - The Information Literacy Education Learning Environment (ILE) provided the libraries with an additional avenue for reaching students with assessment and instruction. This effort was the driver for a 63% increase in students reached between 2005-2006 and 2009 – 2010. It was released as an open source product in May 2010.*
  - Collaborator with instructional faculty on assignment design working towards programmatic integration of Information Literacy
  - Taught numerous library instruction/ information literacy sessions to undergraduates
  - Directed the work of student employees in the design and maintenance of online learning materials
  - Taught GenEd 300, a one credit information literacy course
  - Collaborator with campus first year learning communities Freshmen Focus, Freshmen Seminar, & Pathways to Academic Success (PASS)
  - Maintain Library Instruction web presence

**October 2005 to June 2006: Reference and Instruction Librarian**

Washington State University Holland & Terrell Libraries, Washington State University, Pullman, WA

- Reference Manager for Owen Science and Engineering Library
- Provided Reference Services in Owen Science and Engineering Library and Holland and Terrell Libraries
- Departmental Liaison for the department of Food Science and Human nutrition
- Provided library instruction/ Information Literacy instruction for Food Science and Human Nutrition, and English Composition

**December 2004 to May 2005: Technical Assistant**

Rochester Public Library (Central Branch), Rochester, NY

- Developed proposal for a Dublin Core based metadata schema for the Million Page Digitization Project
- Digitized and cataloged city directories and other regional resources

**July 2004 to October 2004: Technical Assistant Local History Department**

Rochester Public Library (Central Branch), Rochester, NY

- Researched and developed comprehensive finding aids highlighting unique resources in the Local History collection

**January 2004 to May 2004: Student Metadata Designer**

Buffalo Museum & Science Center, Buffalo, NY

- Collaboratively developed metadata schema for *Bentley Snow Crystal Collection*; a collection of images of over 5,000 photographs of snowflakes originally photographed by Wilson Bentley as a member of LIS 563 <http://www.bentley.sciencebuff.org/>

**January 2004 to May 2004: Virtual Librarian**

[Internet Public Library](#)

- Provided reference services utilizing free web-based resources in an asynchronous online environment

**Teaching Experience:**

**January 2007 – December 2009: Gen Ed 300 (1 credit)**

Accessing Information to Research, Washington State University

- Developed Information Literacy based curriculum
- Examined information research inside and outside the academy
- Explored personal processes in accessing information, targeting the development of efficient approaches to information research

**January 2006 – present: Library Instruction**

Washington State University, Pullman WA

- Designed and delivered course-integrated information research sessions and standalone workshops for undergraduates, graduates, staff & faculty
- Specialty area: early undergraduates
- Developed student learning outcomes, and assessment

**December 2002 – December 2004: Substitute Teacher**

Rochester City School District, Rochester, NY

- Provided instruction to elementary & middle school (k – 8)
- Developed classroom management skills
- Instigated thought through innovative approaches to lessons
- Improvised/ prepared lesson plans
- Facilitated open/welcome environment conducive to learning
- Participated in conflict resolution

**February 2002 – June 2002: Extended Substitute Position**  
Lincoln School 22 Rochester City School District, Rochester, NY

- Taught fifth grade L.E.A.P. class
- Focused on development of English language skills
- Developed creative applications and approaches to reduce stress of non-English speaking students in preparation for their transition to English based classrooms
  - My students were all recent immigrants of Puerto Rico or Cuba with very little English. My limited abilities with the Spanish language necessitated creative approaches to communication in designing the delivery of curricular content. By the end of the school year, my students had found success in Math, and were competing successfully in daily math challenges with mainstream students. The impact of these successes on their confidence was very valuable in their integration with the English speaking student population.*

### **Research Statement:**

I view my research as an eventuality of my daily work as a librarian. My current research interests involve demonstrating the value of library instructional efforts on student success. To that end, my work focuses on developing an environment that supports the assessment of instructional efforts while providing adequate incentives for participation from stakeholders.

Whereas my previous research had focused on providing an online environment to deliver and assess Information Literacy instructional efforts, my current efforts attempt to evolve the underlying framework affecting the instruction provided. The capture of adequate metrics for documenting instances of instruction individual students receive, will assist in finding correlations to student success in areas such as retention rates, GPA within a major, graduation rates, etc.

### **Publications and Presentations:**

#### **Refereed Articles:**

Cummings, J., Merrill, A., & Borrelli, S. (2010) The Use of Handheld Mobile Devices: Their Impact Implications for Library Services. *Library Hi-Tech*, 28 (1) 22 - 40.

Borrelli, S., Cerny-Koenig, T., Pearson-Mims C.H., Williams, K. , Johnson, C., Perillo, C. (2010) Collaborative Approach for Teaching Information Literacy in an Introductory Plant Science Course. *NACTA Journal*, 54 (2) 30 - 36.

Borrelli, S., Cummings, L., & Johnson, C. (2009) The ILE project: A scalable option for customized information literacy instruction and assessment. *Communications in Information Literacy*, 3 (2)128 -141.

Borrelli, S., Galbraith, B.J., & Brady, E.E. (2009). The Impact of Electronic Journals on Use of Print in Geology. *College and Research Libraries*, 70 (1) 26 - 33.

#### **Articles in Progress:**

Borrelli, S. & Johnson, C. (2011). A three semester study of results of pre and post tests focused on evaluating information working with PASS program at WSU. *Submitted to Communications in Information Literacy*, April 2012.

#### **Presentations:**

"As the Landscape Shifts so Does Library Instruction: Managing Change in an Evolving University Environment." To be Presented with Corey Johnson, Head, Library Instruction. To be presented at LOEX of the West 2012, Burbank, CA

"WorldCat Local: Advanced Searching." Presented with Jon Scott July 30, 2010 at WorldCat Discovery Days, Portland, OR.

"Using Technology to Reach More Students in Tough Times: an analysis on five semesters of data connecting students with the Information Literacy skills they need to complete their assignments." Presented with Alex Merrill February 5, 2010 at Online Northwest, Corvallis, OR.

"Information Literacy with Videocasts, Wiimotes and Interactive Whiteboards." Presented with Shu Qian & May Chang, October 26, 2009 at The Internet Librarian, Monterey, CA.

"Connecting the dots, a yearlong lesson in learning: using online instruction to connect student information literacy skills with those required to complete assignments." Presented September 26, 2009 at The Georgia Conference on Information Literacy, Savannah, GA.

"Developing 21<sup>st</sup> Century Literacies among Students and Faculty." Presented with Corey Johnson for EDUCAUSE. June 22, 2009.

<http://www.educause.edu/Resources/Developing21stCenturyLiteracie/169713>

"Explicit and Meaningful: Sustaining a Broad Based First-Year Living Community." Presented with Coree Coronado, Leslie Jo Sena, and Karen Weatherman, October 26, 2008 at ACUHO-I Living and Learning Programs Conference, Dallas, TX.

"Bridging the Gap: Developing online learning environments to provide contextualized information literacy instruction through course instructor/librarian collaboration." Presented with Corey Johnson, June 6, 2008 at LOEX of the West UNLV, Las Vegas, NV.

"Bridging the Gap: Developing online Learning Environments to Provide Contextualized Information Literacy Instruction through Course Instructor Librarian Collaboration." Presented May 14, 2008 at WILU, University of B.C. Kelowna, B.C.

"E-learning and Out of the Box Software." Presented with Robert Monge, April 9, 2008 at Computers in Libraries Arlington, VA.

"Point of Need Assistance: Incorporating help pages and tutorials into Online Archival Resources." Presented with Jane Scales, May 18, 2007 at Northwest Archivists, Moscow, ID.

"Understanding and Using the Read/Write Web." Presented with Rachel Bridgewater, May 3, 2007 at Inland Council of Libraries (INCOL). *DVD released to member libraries*, Spokane, WA.

"Integrating Metasearch into your Library: Social, Technical, and Practical Obstacles." (Contributor). Presented by Erica Carlson and Alex Merrill February 16, 2007 at Online Northwest, Corvallis, OR.

#### **Posters:**

"An Assessment of the Information Literacy Skills of WSU undergraduates: a five semester study." Presented with Corey Johnson, and Alex Merrill, March 25, 2011 at Washington State University Academic Showcase, Pullman, WA

"Data Influencing Decisions: a user-centered redesign of The Libraries website." Presented with Alex Merrill, Erica Nicol, and Mark O'English March 27, 2009 at Washington State University Academic Showcase, Pullman, WA.

"Incorporating Information Literacy into an Introductory Plant Science Course." Presented with Kathleen Williams, Teresa Cerny-Koenig, Caroline Pearson-Mims, Corey Johnson, and Cathy Perillo, June 12, 2008 at NACTA/SERD Conference Utah State University, Logan, UT.

"The Information Literacy Education Project at Washington State University." Presented with Corey Johnson, Clarence Bennett, March 28, 2008 at Washington State University Academic Showcase, Pullman, WA

"Incorporating Information Literacy into an Introductory Plant Science Course." Presented with Kathleen Williams, Teresa Cerny-Koenig, Caroline Pearson-Mims, Corey Johnson, and Cathy Perillo, March 28, 2008, presented at Washington State University Academic Showcase, Pullman, WA.

"The Information Literacy Education Project." October 26, 2007, presented at ACRL-NW Conference, Menucha, WA.

"Integrating Search It! into The Libraries" Presented with Erica Carlson, Corey Johnson, Alex Merrill, Mark O'English, March 23, 2007 at Washington State University Academic Showcase, Pullman, WA.

### **Open Source Releases:**

Information Literacy Education Learning Environment, released May 2, 2010. Available at <http://ile.codeplex.com/>

Online Stack Chart for Libraries, released February 09, 2012. Available at <http://code.google.com/p/chartit/>

### **Grants/Development Funds:**

- Libraries Achieving Scholarly Excellence Project. Funded by the Hayner Trust. Awarded December 2009, \$10,000.
- Information Literacy Education. Funded by a donation from Fred Thompson. Awarded December 2009, \$4,000.
- Implementing Information Literacy Education into the early undergraduate experience at Washington State University: Phase II expansion of the ILE Project. Smith Teaching and Learning Grant. Awarded April 2008, \$5,000.
- Washington State Libraries Continuing Education Grant. Awarded March 2008, \$750.
- Implementing Information Literacy Education into the early undergraduate experience at Washington State University. Smith Teaching and Learning Grant. Awarded April 2007, \$5,625.
- Travel Grant Washington State University Libraries. Awarded January 2007, \$300.

### **Awards and Honors:**

Emerald Literati Awards for Excellence: Highly Commended Award for:

Cummings, J., Merrill, A., & Borrelli, S. (2010) The Use of Handheld Mobile Devices: Their Impact Implications for Library Services. *Library Hi-Tech*, 28 (1) 22 - 40.

### **Service:**

#### **Service to the Library**

Reference Team 2011 - present

Assessment Team 2010 – present

Library Instruction Team 2010 - present

Managers Advisory Council (MAC) 2010 - 2011

Research Exchange Task Force 2009 - 2011

Scholarly Communication Taskforce 2008 – 2009  
Information Literacy Subcommittee for Library Strategic Planning 2008  
Assessment Working Group 2007 - 2009  
Library Website Redesign Taskforce 2007 - 2008  
Future of Public Services Data Mining and Survey Taskforce(s) 2007- 2008  
Holland and Terrell Library Stack Chart Redesign Taskforce 2007 - 2008  
Search It! Taskforce 2007  
Library Faculty election Telling Committee 2007  
Interpersonal Relations and Communication Principles Team 2007  
Web Working Group 2006 - present  
Library Instruction Reference Working Group 2006 - 2008  
Search Committee for Head of library Instruction 2006  
Access Services Working Group 2005 - 2007

**Service to the University:**

Academic Affairs Committee 2011 - present  
Student Affairs Committee 2009 - present  
Faculty Senate 2008 - 2011  
University Records and Registrations Committee 2006 - 2009

**Service to Professional Associations:**

ORBIS CASCADE ALLIANCE Assessment Taskforce 2011 - present  
GWLA Student Learning Task Force 2011 - present  
INCOL Continuing Education Committee 2009 - present  
ALA- NMRT Handbook Committee, 2007 - 2008  
ACRL-WA Nomination Committee 2007

**Service to Community:**

William R. Wiley Research Exposition Judge (oral and poster) 2009  
Achiever's Mentor 2007  
Cougar Pride Days 2006 – present  
March of Dimes Volunteer 1994 – 2001

**Memberships in Professional Organizations:**

American Library Association  
Library Instruction Round Table  
New Member Round Table  
Association of College and Research Libraries (ACRL)  
Instruction Section  
RUSA  
ACRL, Washington Chapter

**Professional Development/Conferences Attended:**

LOEX of the West, Burbank, CA June 2012  
INCOL Spring Workshop, Coeur D'Alene, ID April 2012  
  
FERPA certified December 2011  
ACRL Immersion Program (Assessment track), Nashville, TN, November 2011  
INCOL Fall Workshop, Spokane, WA October 2011  
INCOL Spring Workshop, Coeur D'Alene, ID May 2011  
Oregon Information Literacy Summit, Portland, OR April 2011  
Washington Library Association Conference, Yakima, WA April 2011  
  
INCOL Fall Workshop, Spokane, WA November 2010

ARL Library Assessment Conference, Baltimore, MD October 2010  
WorldCat Discovery Days, Portland, OR July 2010  
INCOL Spring Workshop, Spokane, WA May 2010  
Online Northwest, Corvallis, OR February 2010

INCOL Fall Workshop, Hayden, ID November 2009  
Internet Librarian, Monterey, CA, October 2009  
Georgia Conference on Information Literacy, Savannah, GA, September 2009

ARL/ACRL Institute on Scholarly Communication, Portland, OR, December 2008  
ACUHO-I Living and Learning Programs Conference, Dallas, TX, October 2008  
LOEX of the West, Las Vegas, NV, June 2008  
WILU, Kelowna, B.C., May 2008  
Computers in Libraries (CIL), Arlington, VA, April 2008

ACRL-WA, Pack Forrest, WA, October 2007  
NW-Archivists, Moscow, ID, May 2007  
ACRL CE Course Designing Websites for Academic Libraries (online), March-April 2007  
Online NW, Corvallis, OR February 2007  
ALA Midwinter, Seattle, WA January 2007

ACRL CE Course Creating a Comprehensive Plan for information Literacy (online), October-November 2006  
ACRL-NW, Menucha, OR, October 2006  
National Coalition Building Institute Training (NCBIT), Pullman, WA October 2006  
INCOL Spring Workshop, Spokane, WA, May 2006  
Higher Education Blog Conference (Online) April 2006  
Online NW, Corvallis, OR, February 2006